

Flublok Influenza Vaccine Return Goods Policy for Entities that Purchase Directly from Protein Sciences Corporation (PSC). Examples of eligible entities under this policy include physician offices, clinics, hospitals, long term care facilities, and pharmacies.

This policy does not apply to vaccines purchased from Protein Sciences' authorized Wholesalers or Distributors. For eligible customers that purchase Flublok through an authorized Wholesaler or Distributor, please refer to their Return Goods Policy.

Vaccine Eligible for Return:

- I. Expired vaccine products if returned within 6 months past the expiration date.
- II. Returns resulting from shipping errors or damage prior to delivery to Purchaser. NOTE: If Purchaser intends to return product because it has been shipped in error or damaged prior to delivery to Purchaser, Purchaser must notify Protein Sciences within five (5) business days from the date of receipt.
- III. Vaccine products that were purchased with an explicit return criteria (Customers are required to submit returns through the online return process to ensure full credit is applied to eligible doses).

For customers contracted with Protein Sciences, please consult your contract for additional terms, conditions and requirements for vaccine returns.

All products must be in original unopened unit of sale containers and must not have been modified in any manner. All returns must be accompanied by a completed return goods authorization form, including authorization number. **NOTE: RETURN AUTHORIZATIONS ARE ISSUED UPON CONFIRMED REPRESENTATIONS MADE TO PSC AND ARE NOT INTENDED TO BE A GUARANTEE THAT A CREDIT WILL BE ISSUED, OR A BASIS FOR RELYING UPON THE ISSUANCE OF A CREDIT. REIMBURSEMENT FOR RETURN GOODS IS SUBJECT TO VERIFICATION BY PSC OR ITS AGENT THAT THE RETURNED PRODUCT FALLS WITHIN PSC'S GUIDELINE FOR RETURN GOODS REIMBURSEMENT.**

Vaccine Not Eligible for Return:

- I. Product involved in a sacrifice, fire, or Bankruptcy sale; or items that have been damaged by fire, water, or smoke
- II. Product sold expressly on a non-returnable basis
- III. Product that has been re-packaged or modified in any manner
- IV. Product obtained illegally or via diverted means
- V. Product where proof-of-purchase cannot be verified
- VI. Counterfeit or re-imported product
- VII. Product stored out of compliance with specifications or handled improperly
- VIII. Product otherwise not eligible for return under the terms of an applicable PSC contract

Basis of Credit

All eligible vaccine products returned in unopened unit of sale containers, in accordance with and subject to the other terms and conditions set forth herein, are subject to evaluation by Protein Sciences in its sole discretion. Reimbursement will be issued based on purchase price (including contract price) of the product returned, unless otherwise required by applicable law. Protein Sciences will issue a credit memorandum for eligible returned product based on the basis of credit as described herein, unless otherwise specified. Vaccine ineligible for return to PSC will be destroyed, and no credit will be issued with the exception of the Federal Excise Tax (FET) that the Purchaser paid for the product. Returned quantities will be audited by Protein Science's returned goods processor and final credit will be based on returned goods processors' count.

Transportation

Payment of transportation for returns of expired products must be prepaid by Purchaser. It is suggested that the account returning products insure all shipments. Protein Sciences cannot be responsible for shipments lost in transit.

Eligible returns of Flublok must be shipped to:

Protein Sciences Corporation – Flublok Return Goods
875 Research Parkway
Meriden, CT 06450

Special Instructions

Products received by Protein Sciences not meeting the above guidelines will not be returned to Purchaser and no credit will be issued. Protein Sciences has the right to destroy any returned goods in its custody. This statement of policy shall supersede and/or serve as notice of termination of any previous agreement or policy, whether written, oral, or established through course of dealing between you and Protein Sciences Corporation with respect to the subject matter hereof.

Flublok Influenza Vaccine return goods policy is subject to change at any time.

Effective: June 2016